

AMBASSADOR CONDOMINIUM ASSOCIATION

Portland's Finest Downtown Residence since 1922

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To whom it may concern;

The Ambassador is an 83 year old unsealed brick building that is on the National Historic Register. Current codes restrict building a similar structure; thus some of the water entry issues the Ambassador faces are unique and require a great deal of knowledge and thought to resolve. In the past two years, Rock Solid Waterproofing has worked with the Board of Directors and myself, the Building Manager, to resolve several ongoing water issues, including a chronic leak in the Ambassador's basement. It is my experience as the Building Manager that Rock Solid Waterproofing strives to understand and resolve any and all waterproofing issues that are presented to them. Rock Solid's employees are punctual, respectful, and knowledgeable. They don't just come and do the job; they come back and check in to make sure the work was successful. With Rock Solid there are never any surprise fees; the charges for work are fully explained before work begins and they never change. In the last two years, the Ambassador has invested over \$30,000 with Rock Solid to ensure the future of one of Portland's most valuable architectural artifacts. Every penny of that investment was money well spent; the Ambassador can finally re-plaster and paint the chronic water damage areas and the residents can do their laundry without fear of slipping in a puddle or having water drip on their clean clothing.

To summarize, in my experience Rock Solid Waterproofing is an outstanding company and I am grateful to have them on our permanent vendor list.

Sincerely,

Sarah Burch, Ambassador Building Manager