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November 10, 2008

To Whom It May Concern:

It is my privilege and pleasure to write this letter of recommendation on behalf of Ken Vahn Dijk and the entire Rock Solid Waterproofing Solutions Company. We employed Rock Solid for an extensive project at the Hawthorne Fred Meyer Store in Portland, Oregon this past summer. I was very impressed with the results.

As the store director, I relied upon Ken for many things. Primarily, he provided me with daily updates on the progress of the job and information pertinent to upcoming phases of the project. He was always accessible and prompt with any request. If I needed anything at all, Ken or his son David, were always on top of it.

Our project was originally scheduled to be 6-8 weeks in length. There were many unforeseen obstacles that pushed the finish time beyond the original scope. In short, the project became much more difficult than anyone anticipated. No obstacle was too great for Ken and Rock Solid. Whatever it took to do the job right, Rock Solid did it. And they did it right.

I would highly recommend Rock Solid Waterproofing Solutions to anyone needing their services. Not only was the job done right and within budget, their consideration for our store and its associates was second to none. Please feel free to contact me anytime for a more detailed account of the work performed and my satisfaction with it.

Sincerely,

Robert Christ Store Director

Hawthorne Fred Meyer