

Rock Solid Waterproofing  
19708 NW 41st Ave  
Ridgefield, WA 98642-5954

January 29, 2010

Dear Ken and David,

We would like to extend our appreciation for the great work you performed at our home.

We would be happy to provide recommendation to anyone considering hiring your company, as in retrospect :

When we remodeled our 1914 house, we designed a deck off the upstairs bedroom that had parapet walls so we could enjoy the outdoors but be out of sight of the neighbors and be protected from the wind. As we interviewed various contractors to do the waterproofing and finish coating on the deck, we slowly got the picture... little did we know this type of design in the Northwest would end up being more like a swimming pool.

One company stood hands above the rest in explaining, working and ultimately waterproofing our deck – Rock Solid. Our job turned out to be quite a learning experience for all of us. Even though we had a couple of setbacks with drain and piping problems, Ken and Dave were right on top of each situation. They were gracious, informative and they stood behind their product and services 100%. We were treated in a manner that conveyed that our satisfaction was important to them.

Recently, our deck was subjected to a month of freezing temperatures, coupled with rain and snow. The water drains quickly and the structure has proven to be tightly sealed. Not only is it performing well, but it looks great.

Thank you,

Dave Roberts and Sherri Lynn Bottari