

March 14, 2011

To Whom It May Concern:

Soon after moving into our newly-purchased NW Portland home, we experienced extensive water intrusion in our finished basement. We met with several companies, including Rocksolid Waterproofing, about possible solutions to the problem. While Rocksolid Waterproofing was not the lowest bid, we hired them because we believed their proposed solution was the most likely to solve the problem and their approach was the most thorough and professional.

Because the water intrusion we experienced occurred in much but not the all of the basement, Rocksolid Waterproofing installed a perimeter drainage system, which encompassed the area of the basement that had presented the problem. This did not include a small portion of the basement along one wall that had a previously-installed drainage system and which had not shown any signs of water intrusion.

After Rocksolid finished their work, we no longer had a single water issue in the basement where they had installed their system. Soon after completion of Rocksolid's work, however, Portland received record-high precipitation during an anomalous storm, and we experienced a single episode of water intrusion in the section of the basement that had the older drainage system and which Rocksolid had not worked on. Because this was the only portion of the basement Rocksolid had not addressed, we hired the company to come back and install their system in the remaining small section of the basement, replacing the older, previously-installed system with theirs. At that point, Rocksolid Waterproofing had addressed the entire basement, and we never again experienced any water intrusion or problems anywhere in our basement.

Rocksolid Waterproofing's work was effective and performed to the highest standards. We found the company to be responsive, thorough and communicative. Their employees were professional and reliable, communicating effectively every step of the way. In short, Rocksolid Waterproofing solved our problem, and we were wholly satisfied with their work.

Sincerely,


Jil Zilligen