

31 MAR 2011

To Rock Solid Waterproofing:

I recently engaged your services for two separate projects dealing with water problems at my home. One dealt with flooding in my basement and the other concerned water runoff over my yard and sidewalk causing ice problems during winter cold spells. Both situations were corrected with the utmost professionalism and efficiency that I could have hoped for. From the beginning, you and your crew understood the causes creating my dilemmas and were able to provide solutions that both rectified the problems completely and stayed within the budget we discussed from the onset. Your crews were personable, friendly and completely able to provide the workmanship necessary to resolve the flooding issues. I am delighted every time it rains and I see your methods of correction have beaten back the onslaught!

I will not hesitate to use you in the future and dealing with you has been a rewarding and satisfactory experience. You must know that I am a fully, very fully, satisfied customer!

Again, thanks for all your help. A pat on the back to everyone in your organization.

Sincerely,

John C. Myers

503-666-8760